

If you do not agree with the terms of this User Agreement (Public Offer for concluding a contract for the provision of information and consulting services), confidentiality and protection of personal information, the Privacy Policy for any reason, please do not use the site <https://supl.online> and do not register.

**USER AGREEMENT (PUBLIC OFFER FOR THE CONCLUSION OF THE AGREEMENT FOR PROVISION OF INFORMATION AND CONSULTING SERVICES),
PRIVACY POLICY AND PROTECTION OF PERSONAL INFORMATION**

Almaty city

“16” march 2022
effective date

This document, permanently posted on the Internet at the network address: <https://supl.online> in accordance with Articles 389, 395 and 396 of the Civil Code of the Republic of Kazakhstan, is a User Agreement and an official offer (public offer). Limited liability partnership "Supl-biz Kazakhstan", BIN (business identification number) / IIN (individual identification number) 180440027586, (hereinafter referred to as the Contractor), represented by the director Rakhimov Ruslan Ravilevich, acting on the basis of the Charter, proposes to conclude an Agreement (hereinafter referred to as the "Offer" and / or "Agreement") to any interested individual over 18 (eighteen) years old, who uses the site <https://supl.online> on the Internet (hereinafter referred to as the Site) and accepts this offer on the conditions specified below, hereinafter referred to as the "Customer", and in the joint reference hereinafter referred to as the "Parties".

The agreement concluded by accepting this Offer is governed by the norms of civil law, including, but not exclusively, the rules on the adhesion agreement (Article 389 of the Civil Code of the Republic of Kazakhstan) - since its terms are determined by the Contractor in this Offer and can be accepted by any interested individual who has reached 18 (eighteen) years except by acceding to the proposed Agreement as a whole without any exceptions or limitations. This Offer comes into force from the moment it is posted on the Internet at: <https://supl.online>. The Contractor has the right at any time, at its discretion, to change the terms of the Offer or withdraw it in the manner prescribed by this Agreement.

If the Contractor changes the terms of the Offer, the changes come into force from the moment the amended terms of the Offer are published on the Internet at: <https://supl.online>, unless a different period is specified by the Contractor in the relevant notice of changes. In accordance with Articles 395 of the Civil Code of the Republic of Kazakhstan and 396 of the Civil Code of the Republic of Kazakhstan, the acceptance of the Offer is equivalent to the conclusion of the Agreement on the terms and conditions set forth in this Offer. The Customer is considered to have entered into an Agreement with the Contractor for the provision of information and consulting

services in the form of an offline course or an offline course module “supl.online” with the Contractor by fully and unconditionally accepting the terms of this Offer (acceptance) by performing the following actions in aggregate:

- Acquaintance with the terms of this Agreement, which establishes the conditions for using the Site, by clicking the button "I accept the terms of the user agreement and agree to the processing of my personal data", or the button "Submit an application", or the button "Pay", "Registration", "Find customers", "Find suppliers", "Call me back", "Request a call", or “Register” when submitting an application and registering a Payment on the website <https://supl.online>;
- Expression of consent to the terms of the Offer by the Customer by making payment in the manner specified in the Agreement;
- Completion of an application for the provision of information and consulting services in the form of an offline course or an offline module “supl.online” on the Site: entering reliable and up-to-date data, name and / or surname (in accordance with an identity document), phone number, bank card details in registration form, and affixing an appropriate mark on acceptance of the terms of this Agreement and the Privacy Policy. Please note that without going through the registration procedure and affixing the appropriate mark, meaning familiarization and acceptance (consent) of this Agreement and the Privacy Policy, access to the registration procedure for Payment and / or filing an Application is not provided;

The date of acceptance of the Offer by the Customer (the date of conclusion of the Agreement) is the date of crediting the funds to the settlement account of the Contractor. The Customer agrees and acknowledges that the introduction of changes to this Offer entails the introduction of these changes into the Agreement concluded and valid between the Customer and the Contractor, and these changes come into force simultaneously with the entry into force of such changes in the Offer. Failure by the Customer to take actions to familiarize himself with the conditions and (or) changes in this Offer cannot serve as a basis for the Customer's failure to fulfill its obligations and non-compliance with the restrictions established by this Agreement.

The Agreement proposed by the Contractor for conclusion on the terms of this Offer is considered concluded from the moment the Customer performs the action specified by the Offer as its Acceptance. The unconditional and full acceptance of the terms of this Offer is considered to be the payment by the Customer of the first payment for the services of the Contractor and registration of the Application for the provision of information and consulting services in the form of an offline course or offline course module “supl.online” carried out in the manner provided for in Section 2 of the Offer (hereinafter referred to as Acceptance).

1. TERMS AND DEFINITIONS

In this Agreement, unless otherwise expressly follows from the text, the following terms will have the following meanings:

Confidential Information (hereinafter referred to as "Confidential Information") - information that includes data about hardware and software, screens, specifications, designs, plans, drawings, data, prototypes, discoveries, research, development, methods, processes, procedures, courses, workshops and webinars, improvements, know-how, configurations, marketing techniques, and plans, technical and commercial information, materials in oral, demonstration, written, graphic or machine-readable form, which is not has been published and is not available to the general public and/or trade, and which is maintained as confidential and proprietary information to the disclosing party.

Administration (hereinafter referred to as the "Administration / Contractor") - a legal entity registered in accordance with the legislation of the Republic of Kazakhstan, and which is the owner (copyright holder) of the site (LLP "Supl-biz Kazakhstan") - BIN (business identification number) 180440027586

The site <https://supl.online> (hereinafter referred to as the "Site") is the Contractor's software and hardware complex located at the network address: <https://supl.online>, containing a combination of information, texts, graphic elements, design, images, photos and video materials (audiovisual works) and other objects of intellectual property, as well as computer programs contained in the information system that ensures the availability of such information on the Internet, trademark, etc., which belong to the Contractor in full. The use of the Site, its content and components (both in general and in fragments) by the Customer and other software solutions developed by the Contractor does not mean the transfer (alienation) to the Customer and (or) any third party of the rights to the results of intellectual activity, both in general and in parts. The Site is an Internet resource designed to provide the Customer with access to information materials (the content of the Site) in order to organize the registration of an application for the provision of information and consulting services in the form of an offline course or an offline course module "supl.online" and / or payment for the Customer's Service to the Contractor.

Registration of an application for the provision of information and consulting services in the form of an offline course or an offline course module "supl.online" (hereinafter referred to as "Application registration", "Application submission") - the registration process on the Site implies that the Customer fills out the form, leaves his data for the Contractor to contact him and book a place for him for training. All information specified by the Customer at the conclusion of the Agreement - registration of the Application must be reliable. The Contractor, in case of doubts about the reliability of such data, has the right to request additional information and (or) require confirmation during the entire period of the provision of services. The

request is sent to the Customer by phone call or SMS message specified during the registration of the Application.

Registration of payment for the provision of information and consulting services in the form of an offline course or an offline course module “supl.online” through the online service of the payment organization TOO ”WOOPPAY” - www.wooppay.com (hereinafter referred to as “Payment registration”) - the process of registering payment on the Site through the online service of the payment organization TOO ”WOOPPAY” means that the Customer fills out a form belonging to TOO ”WOOPPAY”, leaves his data to pay for the provision of information and consulting services in the form of an offline course or offline course module “supl.online”. All information specified by the Customer at the conclusion of the Agreement - registration of Payment information must be reliable. The Contractor, in case of doubts about the reliability of such data, has the right to request additional information and (or) require confirmation during the entire period of the provision of services. The request is sent to the Customer by phone call or SMS message specified when registering the Application or registering the Payment.

Provision of information and consulting services in the form of an offline course or an offline course module “supl.online” - (hereinafter referred to as the “module”, “course”, “Service”, “training”) a set of information consultations united by a single topic “business platform” and having a general narrative structure and a set of practical works selected for access by the Customer, the rights to which belong to the Contractor. Other terms and definitions found in the text of the Agreement shall be interpreted by the Parties in accordance with the legislation of the Republic of Kazakhstan and the usual rules for the interpretation of the relevant terms established on the Internet.

2. SUBJECT, COST OF SERVICES AND PROCEDURE OF PAYMENT. OFFER ACCEPTANCE

2.1. The Customer pays to the cashier of the Contractor (if any) by non-cash payment with a bank card, including through a bank terminal (if available) or by non-cash payment through the wooppay.com website, through the Contractor's Website or through the wooppay.com payment system by link provided by the Provider.

2.2. The cost of services is set in tenge, VAT is not charged.

2.3. The Service is considered paid in the relevant part from the date of receipt of funds to the account of the Contractor, and is confirmed by the obligatory presentation by the Customer to the Contractor of a document confirming payment for the Services.

2.4. From the date of making the first payment by the Customer, the Acceptance of the Offer is considered completed, and the Agreement is considered concluded on the terms of this Offer.

2.5. The Contractor is not responsible for the data and confidential information provided by the Customer to the bank or wooppay.com payment system.

2.6. The Contractor is not responsible for bank or other fees arising from the payment for the Service by the Customer to the bank or wooppay.com payment system. In addition, the Contractor is not responsible for the safety and success of the payment process for the Service, which is carried out by the Customer through a bank, terminal or wooppay.com payment system.

3. PROCEDURE FOR THE PROVISION AND DELIVERY AND ACCEPTANCE OF SERVICES

3.1. Services are provided in accordance with the Service chosen by the Customer for the provision of information and consulting services in the form of an offline course or an offline course module “supl.online”.

3.2. The direct recipient of the Services is an adult (hereinafter referred to as the Participant) specified by the Customer at the time of the Customer's application for the Service.

3.3. The application is made on the Website or through the representative of the Contractor by phone or at the office of the Contractor, and contains an indication of the Services, the place of provision of services and the Customer's data (name of the Customer and his phone number).

3.4. If the Customer within 2 (two) working days after the end of the provision of the Services does not present the Contractor with a claim indicating the shortcomings of the Services provided, the Services are considered to be provided by the Contractor in a timely manner, properly, in full and accepted by the Customer without objections and comments.

4. RIGHTS AND OBLIGATIONS OF THE PARTIES

4.1. The Contractor is obliged to:

4.1.1. Provide a Service of proper quality in accordance with the Terms of this Offer Agreement and the Service selected and paid in a timely manner by the Customer.

4.1.2. Provide the Service in a room and with equipment that meets sanitary, hygienic, fire safety requirements.

4.1.3. Provide the Customer with the funds necessary for the provision of the provided Service.

4.1.4. Notify the Customer at the e-mail address or phone number of the Customer, which are indicated by him in the Application, about changes in the place and / or date, time of the provision of the Services at least 24 (twenty-four hours) in advance.

4.1.5. Retain the right for the Customer to receive the Service and agree with the Customer on another date, time and/or place for the provision of the Services in the event of illness of the Participant or in the presence of other valid reasons, documented, provided that the Customer complies with the procedure provided for in clause 4.3. 6 of this Offer. If the Participant fails to appear without the Customer

notifying the Contractor in accordance with the established procedure, the Consultation is considered to be held, and the Service is properly rendered.

4.1.6. At the written request of the Customer, in the event of termination of this Agreement, reimburse him for the specified Service, if it was paid by the Customer: minus the cost of the Service received from the amount paid by the Customer, if it is impossible to receive the Service due to the Participant's illness or if there are other good reasons documented.

4.1.7. At the written request of the Customer in case of failure to provide the Services within the established period of their provision in full due to the circumstances provided for in clause 4.7.2, as well as due to the impossibility of their provision for reasons beyond the control of the Contractor or in other cases of the Contractor's refusal to perform of the Agreement (in whole or in part), except for those specified in clause 5.7.1. , agree with the Customer on another date, time and / or place for the provision of the Service, which was not provided.

4.2. The Contractor has the right to:

4.2.1. Independently choose the methods and means of providing the Services, including, but not limited to, making changes to the content of the provided consulting and information material at the appropriate course for the provision of services.

4.2.2. Postpone the provision of Services (place, dates and time of Consultations) at its own discretion for reasons beyond the control of the Contractor with notification of the Customer at the e-mail address or phone number specified in the registration of the Application, at least 24 hours in advance.

4.2.3. Give recommendations to the Customer regarding the Services provided.

4.2.4. Correct the content of the provided consulting and information material at your own discretion.

4.2.5. During the provision of the Services, take photographs and videos and use the materials obtained by any means in the design of the premises where the Services are provided, as well as on the Internet (on the website, in social networks, etc.), in other advertising, informational and marketing materials, transfer media, etc. In this regard, the Customer gives his consent to the Contractor to use the image of him and / or the Participant by any means, if such an image was obtained during the provision of the Services, at no additional charge. This consent is valid indefinitely throughout the world.

4.2.6. Involve third parties in the provision of services without obtaining the consent of the Customer, while remaining responsible for their actions to the Customer.

4.2.7. Not to provide the Service to the Customer (not to allow the recipient of the Services to the place of their provision) who has not paid the payment or who has not paid in full for the Service in the manner and within the time limits stipulated by this Offer Agreement.

4.2.8. Refuse to provide the Services on the terms stipulated by this Offer Agreement.

4.2.9. In the event that the Customer publishes audio/video/text materials on the Internet and in social networks without coordinating the publication with the Contractor, the Contractor has the right to recover a fine from the Customer or apply to the court for protection from the distribution of intellectual property belonging to the Contractor.

4.3. The customer is obliged to:

4.3.1. Timely inform the Contractor of all circumstances related to the subject of the Agreement, provide reliable information about yourself and / or the Participant, which is important for the provision of the Services by the Contractor, be liable for violation of the guarantees set forth in section 7 of this Offer Agreement.

4.3.2. Ensure the safety of the property located at the place of provision of the Services and reimburse the Contractor in full for the damage caused by the Customer or the Participant, for which the Customer is responsible. In case of damage by the Customer/Participant of the property of the Contractor, reimburse the Contractor within 5 (five) working days from the date of sending the relevant request by the Contractor, the cost of repairing the damage or the cost of the property in full if it is impossible to repair the damage.

4.3.3. Pay for the Service in the manner, amount and terms stipulated by this Offer Agreement.

4.3.4. Comply with the requirements and recommendations of the Contractor within the framework of the Service provided.

4.3.5. Ensure compliance with discipline and generally accepted standards of conduct during the provision of the Service.

4.3.6. Notify the Contractor by e-mail or by phone of the Contractor about the impossibility of receiving the Service due to the Participant's illness or for other good reasons, providing supporting documents and, at its discretion, ask for an appointment to receive this Service, the date and time of provision Services not less than 24 (twenty-four hours) before the scheduled Service.

4.3.7. In case of refusal to execute the Agreement by the Customer or the Contractor in the cases specified in clause 5.7.1 of this Offer, pay the cost of the Services actually provided by the Contractor until the termination of the Agreement, and also, at the request of the Contractor, reimburse the costs actually incurred by the Contractor that he incurred before the moment of unilateral refusal to account for services not yet rendered.

4.3.8. In the event that the Customer publishes audio/video/text materials on the Internet and in social networks without coordinating the publication with the Contractor, the Contractor has the right to recover a fine from the Customer or apply to the court for protection against the distribution of intellectual property belonging to the Contractor.

4.4. The customer has the right to:

4.4.1. Require the Contractor to provide the Services provided for by this Offer Agreement properly.

4.4.2. Receive complete and reliable information on the provision of the Service.

4.4.3. Refuse this Agreement (unilateral extrajudicial refusal to perform) in whole or in part on the terms and conditions stipulated by this Offer Agreement.

5. VALIDITY OF THE OFFER. TERM OF AGREEMENT AND PROCEDURE FOR ITS TERMINATION

5.1. The term for Acceptance of this Offer is 10 (Ten) business days.

5.2. This Offer comes into force from the moment it is received by the addressee and is valid until the moment it is withdrawn by the Contractor or until the expiration of the period for Acceptance.

5.3. From the moment of payment of the full payment for the Services of the Contractor, this Offer is recognized as accepted, and the Agreement for the provision of information and consulting services on the terms of this Offer Agreement is concluded.

5.4. The offer agreement is valid until the expiration date for the provision of the Services, which is specified in clause 2.1 of this Offer.

5.5. The offer contract may be terminated by agreement of the Parties.

5.6. The offer agreement can be terminated unilaterally out of court at the initiative of the Customer (in whole or in part) if he refuses to receive the Service. In this case, the Customer must notify the Contractor in writing of the refusal of the Performance no later than 7 (seven) working days before the date of termination of the Agreement.

5.7. This Offer Agreement may be terminated unilaterally out of court at the initiative of the Contractor (in whole or in part) subject to written notification of the Customer of the refusal to perform no later than 7 (seven) working days before the date of termination of the Agreement, and in the following cases - from moment of notification of the Customer:

5.7.1. Non-compliance with the obligations stipulated in clause 4.3 by the Customer, including, but not limited to, the case of failure by the Customer to make a full payment for the provision of the Services within the prescribed period.

6. RESPONSIBILITY. DISPUTES RESOLUTION

6.1. In case of non-fulfillment or improper fulfillment of obligations under the Agreement, the Parties shall be liable in accordance with the current legislation of the Republic of Kazakhstan.

6.2. The Parties are released from liability for partial or complete failure to fulfill obligations under the Agreement if it was the result of emergency and unavoidable circumstances, confirmed in the manner prescribed by law, preventing the proper fulfillment of obligations under the Agreement.

6.3. All disputes and disagreements arising in connection with the provision of the Services shall be settled through negotiations. The claim procedure is mandatory for the Parties. The term for consideration of the Claim is 10 (ten) calendar days.

6.4. In the event that disagreements are not resolved through the pre-trial claim procedure, the Parties have the right to apply to the court at the location of the Contractor in accordance with the legislation of the Republic of Kazakhstan.

7. OTHER TERMS AND CONDITIONS

7.1. The Customer guarantees that there are no circumstances preventing the receipt of the Services under this Offer Agreement.

7.2. When changing the legal status, address, bank details, data, the Party that has such changes is obliged to notify the other Party within 5 (five) business days from the date of such change in writing by courier or by registered mail with acknowledgment of receipt, and also duplicate by e-mail. Until such notification is received, all transactions made using the previous details are considered to be properly performed.

7.3. If one or more provisions of this Offer are for any reason invalid, unenforceable, such invalidity does not affect the validity of any other provision of the Offer (Agreement), which remain in force.

7.4. Without conflicting with the terms of this Offer, the Customer and the Contractor have the right to draw up a Service Agreement at any time in the form of a written bilateral document sealed and signed by the Parties.

7.5. During the term of this Agreement, as well as upon its expiration, the Parties undertake not to disclose or use in their own interests, as well as in the interests of any third parties, any confidential information, including business, commercial, technical and other information that cannot be known to the Parties from publicly available sources, transferred by one Party to the other Party and which became known to the Parties in connection with the conclusion and execution of this Agreement.

8. PRIVACY POLICY AND PROTECTION OF PERSONAL INFORMATION

8.1. The communication of personal data when making an Application is, in accordance with the Law of the Republic of Kazakhstan "On Personal Data and their Protection", a specific, informed and conscious expression of the consent of the subject to the processing of personal data. The Customer, in accordance with the above law, as a result of the Acceptance of the Offer, gives the Contractor consent to the collection, storage and processing, including automated, of information related to personal data (hereinafter referred to as "Personal Data") of the Customer or the Participant - a third party, in whose interests the Customer concludes an agreement (last name, first name, patronymic, registration address, place of residence, contact numbers, e-mail addresses, bank account numbers, official details of an individual or

legal entity), including collection, systematization, accumulation, storage, clarification (updating, changing), use, distribution (including transfer), depersonalization, blocking, destruction of personal data. The processing of Personal Data is carried out for the purpose of concluding by the Customer with the Contractor of the Agreement on the basis of this Offer and their execution, making settlements with the Customer, making decisions or taking other actions that give rise to legal consequences in relation to the Customer or the Participant, providing the Customer with information about the services provided by the Contractor, fulfilling contractual obligations to third parties, as well as to inform the Customer about new products and services developed and / or offered by the Contractor and / or its counterparties and partners. When accepting the Offer, the Customer agrees to receive advertising information.

8.2. The consent given by the Customer regarding the processing of Personal data specified in clause 6.2 of the Offer is given to the Contractor before the expiration of the storage period for the relevant information or documents containing the above information, determined in accordance with the legislation of the Republic of Kazakhstan. In addition, the consent may be withdrawn by sending the appropriate written notice to the Contractor by the Customer at least 3 (three) months before the date of withdrawal of the consent. Withdrawal of consent to the processing of personal data means a unilateral refusal of the Customer from the Services.

8.3. For all issues not regulated by this Offer, the Parties are guided by the current legislation of the Republic of Kazakhstan.

8.4. The Customer confirms that he is familiar with this Offer and agrees with its provisions.

8.5. The Parties recognize as legally significant the correspondence sent to the e-mail addresses specified by the Customer in the Application and the Contractor in this Offer.

8.6. If the Customer does not want his personal data to be processed, then he must contact the Customer Service of the Contractor. In this case, all information received from the Customer (including login and password) is deleted from the Contractor's client base and the Customer will not be able to place Applications for the Services on the website, and also, withdrawal of consent to the processing of personal data means the Customer's unilateral refusal of the Services.

8.7. Use of information provided by the Customer and received by the Contractor. Information retention period.

1) The contractor uses the information:

- o to register the Customer on the Site;
- o to fulfill its obligations to the Customer;
- o to evaluate and analyze the operation of the Site;
- o to determine the winner in promotions held by the Contractor;
- o to analyze the history of purchases with subsequent segmentation of individual offers.

- 2) The period of storage of personal data is 5 (five) years
- 8.8. Disclosure of information received by the Contractor:
- 1) The Contractor undertakes not to disclose the information received from the Customer. The provision by the Contractor of information to agents and third parties acting on the basis of an agreement with the Contractor in order to fulfill obligations to the Customer is not considered a violation.
- 2) It is not considered a breach of obligations to disclose information in accordance with reasonable and applicable legal requirements.
- 8.9. The Contractor has the right to use "cookies" technology. Cookies do not contain confidential information and are not transferred to third parties.
- 8.10. The Contractor receives information about the ip-address of the Site visitor. This information is not used to identify the visitor.
- 8.11. The Contractor is not responsible for the information provided by the Customer on the Site in a public form or the WOOPPAY payment system.
- 8.12. The Contractor is not responsible for losses that the Customer may incur as a result of the fact that his login and password became known to a third party.
- 8.13. If the Contractor has suspicions regarding the use of the Customer's account by a third party or malicious software, the Contractor has the right to unilaterally change the Customer's password.

Contractor:

Limited Liability Partnership "Supl-biz Kazakhstan"

Address: 050012, Kazakhstan, Almaty city, Almalinsky District, Zhambyl Street, building 114/85

BIN (business identification number): 180440027586

Beneficiary Bank: JSC Halyk Bank, 40 Al-Farabi ave., A26M3K5, Almaty, Kazakhstan

IBAN (KZT): KZ37601A861003279871

IBAN (RUB): KZ03601A861003279901

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Director, acting on the basis of the Charter

/Rakhimov Ruslan Ravilevich/

